



MASHIE

MEMBERS CLUB

## MEMBERS APP 2.0 - TEE TIME CREDITS

A major part of the Members App 2.0 update is the removal of the *'Fourballs'* section. This has been replaced with *'Tee Time Credits'*. We have done this to allow Members to choose when and where they would like to play using a Credit Balance, rather than pre-allocated *'Fourballs'*.

Here is an overview of the update and how it applies to you;

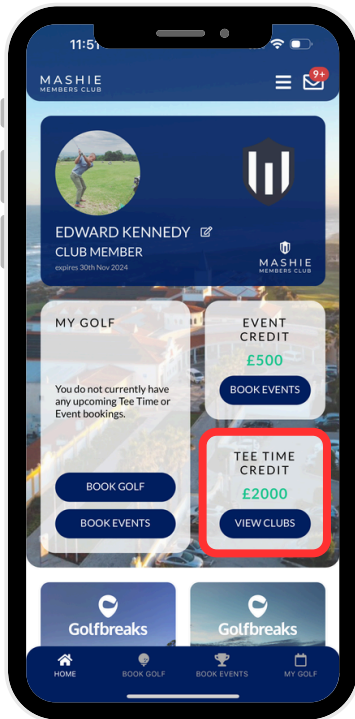
- If you had unused fourballs on your account - they have been converted into Tee Time Credits and this will be reflected on your Tee Time Credit balance
- If you didn't have fourballs allocated to your account but you are entitled to fourballs as part of your Membership, your entitlement will be reflected in your Tee Time Credit Balance
- If you have a *'Fourball'* pending confirmation on launch of the update, this will not be reflected in your Tee Time Credit Balance. If the Fourball is not booked for any reason, this will be adjusted.

Included in the membership is a Tee Time Credit Balance that can be used to book a tee time for up to four people. Tee Times, utilising your balance can be requested via the App \*subject to availability.

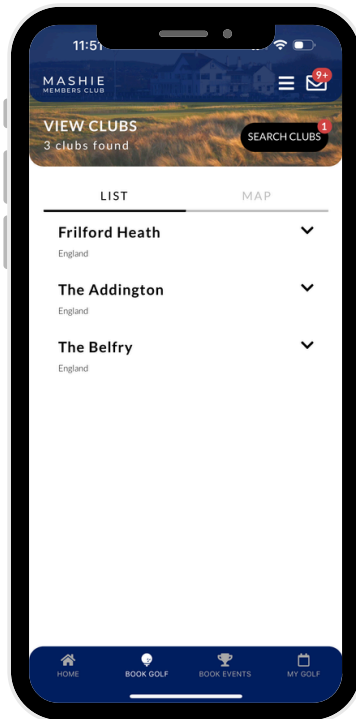
# BOOKING USING TEE TIME CREDIT

To book a TEE TIME using TEE TIME CREDIT;

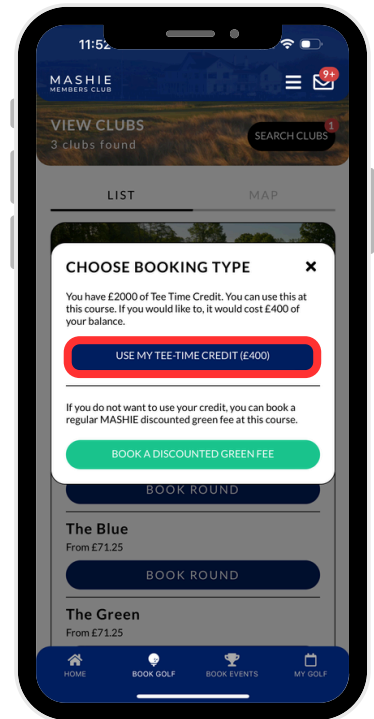
- 1) Click **VIEW CLUBS** under **TEE TIME CREDIT** balance on the **HOME SCREEN**  
*Here you will find a list of Venues where you can use your Tee Time Credit*



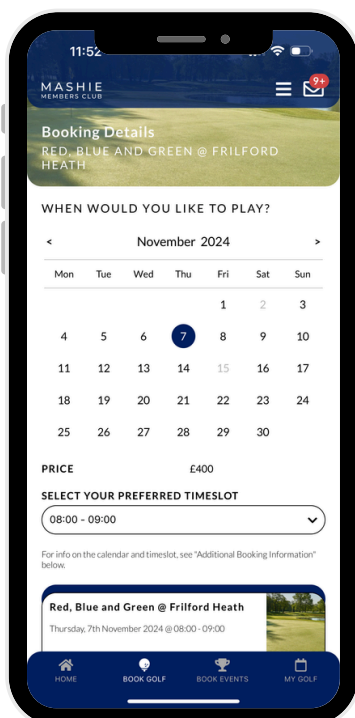
1) View Clubs



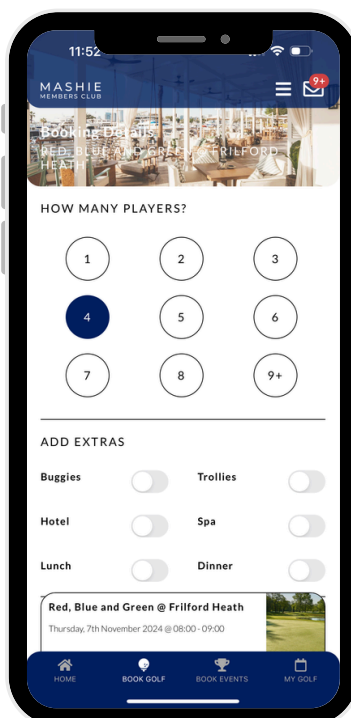
2) Select your Venue



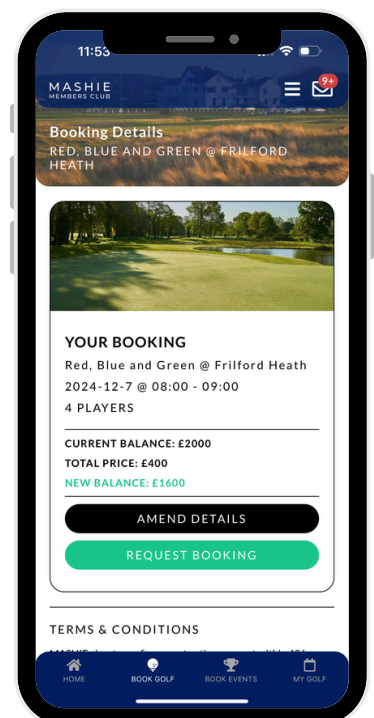
3) Use Tee-Time Credit



4) Choose Date & Time



5) Up to 4 Players



6) Request Booking

# TEE TIME CREDIT FAQ'S



## **Where are my Membership Fourballs?**

Your courtesy Fourballs no longer exist and have been replaced with the equivalent value of tee time credit. The choice of Venues remains the same, as does the pricing.

## **Can I carry over my unused Tee Time Credit after my renewal?**

No, Tee Time Credits must be used within the allocated year. You will receive a new Tee Time credit balance at the start of your new subscription year.

## **Can I use Tee Time Credit to pay for Green Fees at Partner Courses?**

No, Tee Time Credit can only be used towards Tee Times at the published available venues. Tee Time Credit cannot be used or transferred towards anything else.

## **Can I use my Tee Time Credit to book a Mashie Member or Pairs Event?**

No, Tee Time Credit can only be used towards Tee Times at the published available venues. Tee Time Credit cannot be used or transferred towards anything else.

## **Will I loose additional Fourballs on my account that I have purchased or won?**

No, If you have additional fourballs on your account that you've purchased and are still valid, these will be converted into a Tee Time Credit.

## **Can I transfer my Tee Time Credit to other cardholders on my membership?**

Yes, please contact Ollie to transfer Tee Time Credit to other cardholders on your membership.

## **Can I split a Tee Time into two Tee Times for two people?**

Unfortunately not, the Tee Time Credits are for up to 4 players. If you decide to use it for a 1, 2 or 3 Ball it will use the same amount of Tee Time credit as it would for 4 players.

## **Can I pay for more Tee Time Credit?**

In some situations, this may be possible. Please contact Ollie for more information

## **I think my Tee Time Credit balance is incorrect**

Please contact Ed or Ollie and we will have a look at this for you.  
[ed.kennedy@mashiegolf.co.uk](mailto:ed.kennedy@mashiegolf.co.uk) / [oliver.mottram@mashiegolf.co.uk](mailto:oliver.mottram@mashiegolf.co.uk)

**If you have any questions that have not been answered above please contact us today**

# TEE TIME CREDIT VALUE



Tee Time Credits can be used to book Tee Times for up to 4 people at the following venues. The RRP Value will be deducted from your balance when the Tee Time has been confirmed by Concierge

<b>VENUE</b>	<b>AVAILABILITY</b>	<b>VALUE</b>
THE ADDINGTON	Weekdays	£700
FRILFORD HEATH	Weekdays & Weekend PM	£400
THE SHIRE LONDON	Weekdays & Weekend PM	£400
THE INSPIRATION CLUB	Weekdays	£300
THE MANOR HOUSE	Weekdays & Weekend PM	£300
THE BELFRY PGA	Weekdays	£300
THE BELFRY DERBY	Weekdays	£200
CLEEVE HILL	Weekdays & Weekend PM	£100

Tee Time Credit can be used to book tee times, subject to availability, at any point during your annual membership period. Tee Time Credit balances will not be carried over annually, but will replenish upon renewal.

Tee times are for up to 4 people, and the full value will be deducted regardless of the amount of players

